

Blackrock Medical Practice
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Dr John F. Murphy, MICGP
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PRACTICE TERMS AND CONDITIONS

Appointments are for registered patients of the practice only

All appointments are 15 minutes duration unless otherwise stated

If you are late for your appointment, your appointment may be cut short to honour the next patients' appointment time

Should you arrive after your appointment time has finished, you will need to rebook

The practice is very busy. In order to accommodate all patients who wish to be seen, repeated late arrivals and non attenders will be invited to find a new GP practice

Pre-payment is taken before your appointment at the time of booking. Payment will not be refunded should you fail to attend

Cancellation notice of appointments should be no later than 24 hours prior to your scheduled appointment. Less notice will result in a processing fee to reflect online payment providers cost incurred by the practice

We offer in-clinic and telephone consultations. Telephone consultations are not always appropriate and we will ask you to attend for examination if needed, which will incur an additional appointment fee

We aim to facilitate you with the Doctor/ Nurse/ Phlebotomist you have booked with - in exceptional circumstances, you may be scheduled with an alternative practitioner